

Contour

MULTIMEDIA CONTROLLER PRO V2 & XPRESS

Product manual

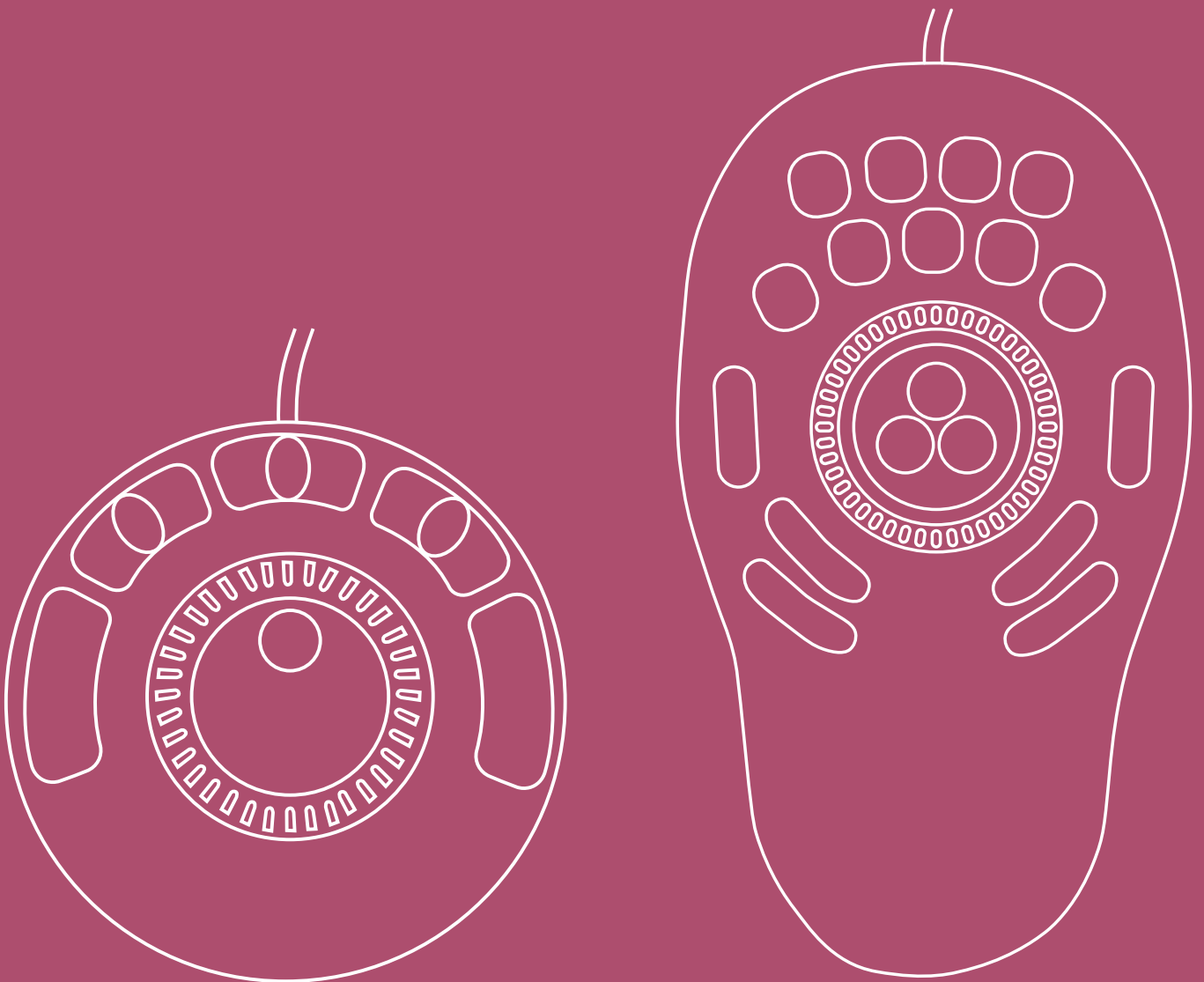


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WHAT'S IN THE BOX.

Your package contains the Multimedia Controller (Xpress or PRO v2) with an attached USB cable. No batteries or power adapters is required – the controller is powered over USB.



Contour Multimedia Controller, Xpress



Contour Multimedia Controller, PRO v2

	Xpress	PRO v2
Adjustable buttons	5	15
Controls	Jog wheel + rotation dial	Jog wheel + rotation dial
Weight	0.14 kg	0.34 kg
Dimensions	11 × 11 × 3 cm	20 × 11 × 3 cm
Operating system	macOS, Windows	macOS, Windows
Setup	Driver required	Driver required

INSTALLATION GUIDE.

Before starting – System requirements

- Windows: Windows 10 and 11 (64-bit).
- macOS: macOS Sonoma, Sequoia, and 26 Tahoe.
- A USB-C port. A direct port is the best option. Powered USB hubs are fine; avoid using unpowered hubs and USB adapters.

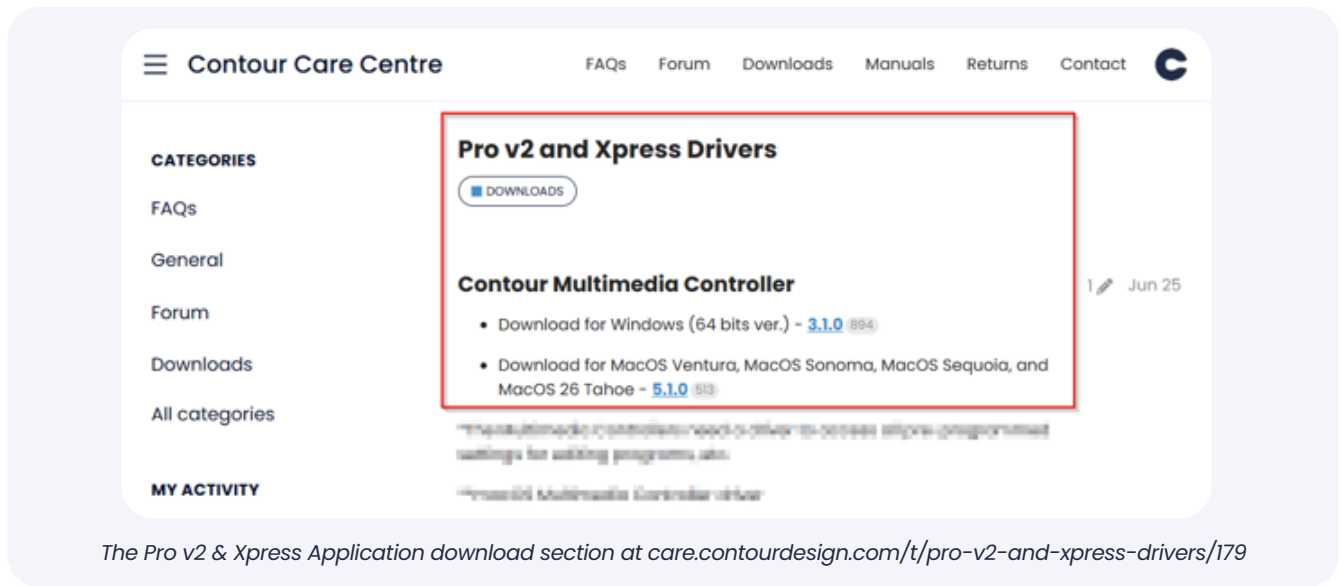
Good to know:

On macOS you'll approve a driver extension during setup (steps below). As Rosetta 2 has been retired from Apple, all Intel based systems will require the old driver.

To be found in the archive: <https://care.contourdesign.com/c/downloads/19>.

The latest driver is made specifically for Apple Silicon chips.

Download the software application



Step 1: Open the Contour downloads page:

care.contourdesign.com

Step 2: Under Pro V2. & Xpress Driver, download the correct version for your system:

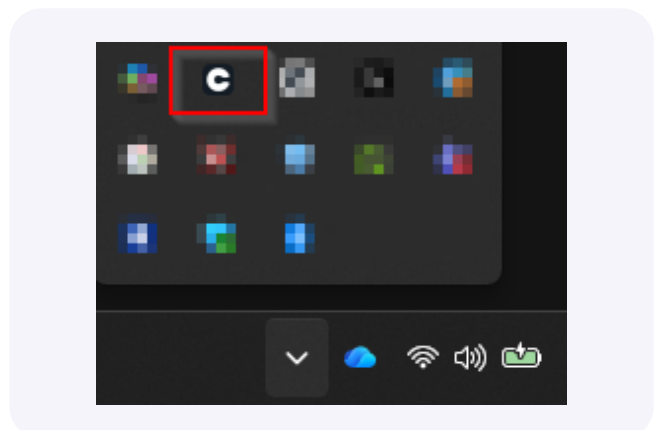
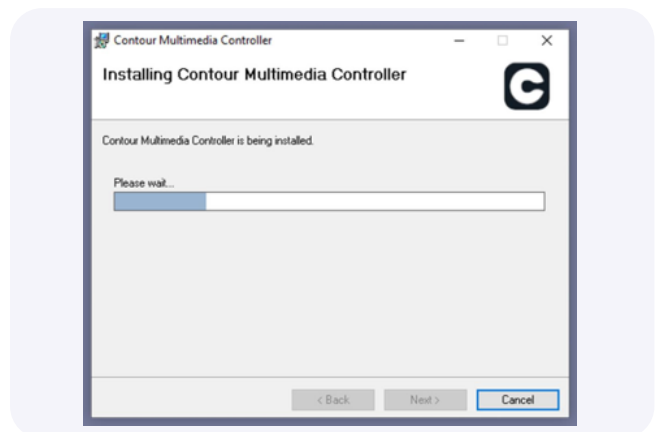
- Windows (64-bit) – v3.1.x
- macOS – v5.1.x (Sonoma, Sequoia, and 26 Tahoe)

Install on Windows

Contour recommends installing the software **before** you plug in your controller.

1. Double-click the downloaded installer and follow the wizard.
2. Wait for the installation to be finished, and reboot your computer
3. Plug the controller's USB cable into a USB-C port. Windows sets it up automatically – This will take a few seconds.
4. Make sure the Multimedia Controller icon is visible in the system tray, so the software can detect the app you're using. If it's hidden, drag it onto the visible part of the taskbar.

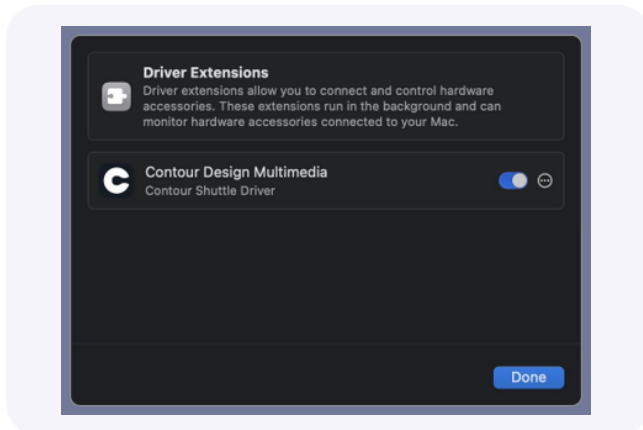
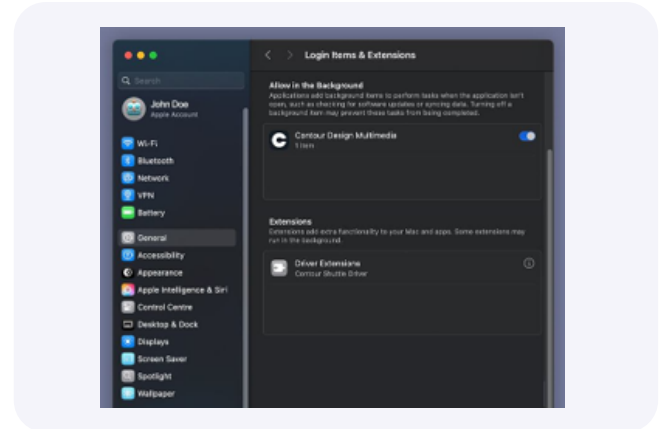
Note that some computers will need to run the application as administrator due to some security setups.



Install on macOS

Contour recommends installing the software **before** you plug in your controller.

1. Open the downloaded file and simply drag the “Contour App” into your application folder. Then press and run the driver – might require a reboot.
2. Open System Settings – General – Login Items & Extensions



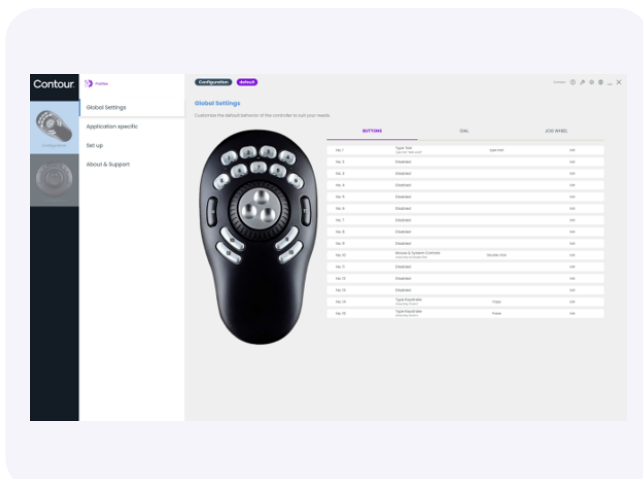
3. Under Allow in the Background, turn on Contour Design Multimedia.
4. Then open Application Extensions, turn on the Contour Design Multimedia, and click Done.
5. Plug the controller’s USB cable into a USB-C port. MacOS detects it automatically.

Might require a restart of the computer.

Launching for the first time – create a profile

Open the Contour app. Your connected controller is detected automatically and shown in the application sidebar. The new software is built around profiles:

- **Global settings** – set the default behavior of each button, the dial, and the jog wheel.
- **Application specific** – This will have the controller switch settings based on the app in focus. If you wish to use the “Global Settings” for a specific application, simply delete the existing settings profile.
- **Profiles** – create multiple profiles and assign one to each connected device. It is now possible to use multiple multimedia controllers with several profiles. So if one controller is not enough, you can assign profiles to more devices.



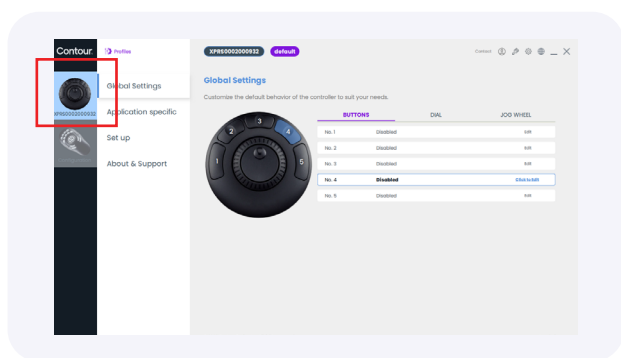
More detail:

Creating and customizing profiles, buttons, the jog wheel and the dial is covered step-by-step:

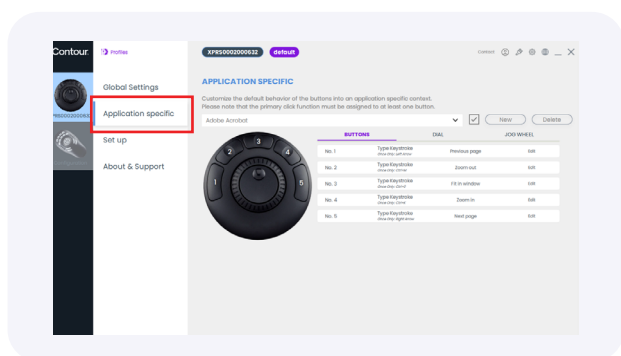
Multimedia Controller FAQ

<https://care.contourdesign.com/c/faqs/pro-v2-xpress/>

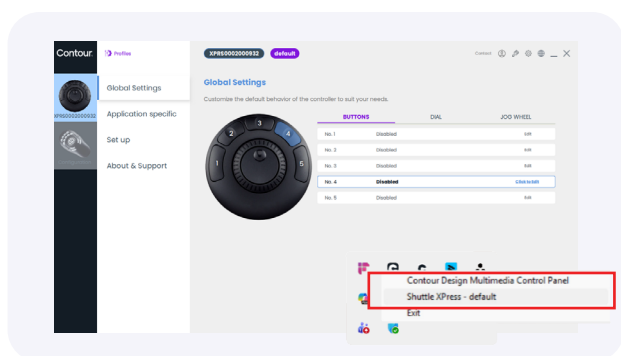
Check that it's working



1. Confirm that the controller appears in the app's device list.



2. Open a supported application and press and button, or turn the jog wheel to confirm a response. Example: Open the browser and turn the jog to see if it scrolls the window up and down.



3. On Windows, hover over the tray icon to see which application the controller is currently mapped to. This will in most cases show you the profile "Default".

Help & support

Guides and answers are available at the Contour Care hub: care.contourdesign.com

CLEANING & MAINTENANCE.

Multimedia Controller PRO v2 & Xpress are designed to be easy to maintain – and yes, they can be safely disinfected.

Follow these steps to clean the devices safely and keep your warranty intact:

- Unplug any cables and make sure the devices are turned off before cleaning
- Use an alcohol-based solution (up to 70% concentration) for disinfection
- Never apply liquid directly to the devices. Instead, lightly dampen a soft, clean cloth with the solution and gently wipe down the surfaces
- Avoid soaking, dripping, or letting moisture pool. Too much liquid can harm sensitive components
- Once wiped, make sure everything is dry before using the devices again

SAFETY, LEGAL AND WARRANTY INFO.

Warranty

If there is a functional defect due to faulty manufacturing, we will replace the product. This warranty does not cover damage that results from misuse of the product.

Attention!

If you attempt to dismantle your product, you will invalidate your warranty.

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For more information please visit:
www.contourdesign.com

Tested to comply with FCC and
IC standards.

